

Integritetspolicy

Denna integritetspolicy har antagits av Ahlsell AB och gäller för våra och/eller andra företag i Ahlsell-gruppens (tillsammans "Ahlsell") behandling av personuppgifter rörande dig som (i) besökare på våra webbplatser eller sociala medier profiler/sidor eller prenumerant av vårt nyhetsbrev eller annan information från oss, (ii) arbetssökande och (iii) företrädare för våra företagskunder och leverantörer. Om du använder en tjänst/applikation för röststyrning i din kommunikation med oss, se särskilt avsnitt 2.5 nedan.

Nedan följer integritetspolicyen i sin helhet på engelska.

EXTERNAL PRIVACY NOTICE, INCLUDING USE OF COOKIES

This External Privacy Notice has been adopted by Ahlsell AB and applies to our and/or other companies in the Ahlsell Group (together "Ahlsell") processing of personal data relating to you as a (i) visitor of our websites or social media profiles/pages or subscriber to our newsletter or other information from us, (ii) job applicant and (iii) representative of our business customers and suppliers. If you use a service/application for voice commands in your communication with us, see in particular Section 2.5 below.

1. INTRODUCTION

1.1 Your privacy is important to us and we strive for a high level of protection in all processing of personal data. Within the EU/EEA, the General Data Protection Regulation (GDPR) applies from May 2018.

1.2 In accordance with applicable data protection legislation, Ahlsell AB, or the Ahlsell Group company otherwise specified as data controller, is responsible for the processing of your personal data as set out below. If you have any questions about this information, or if you wish to exercise any of your rights as set out below, please contact Ahlsell via the contact information listed under Section 6 below.

2. COLLECTION AND PROCESSING OF PERSONAL DATA, INCLUDING LEGAL GROUNDS

2.1 General

2.1.1 The term 'personal data' refers to such information which, directly or indirectly, may refer to you as an individual. Examples of such data are name, image, personal ID number, contact details, IP address, competition entries, selections made, behavior as well as skills, experience and qualifications. Personal data processing refers to any action that we or a third party that we have engaged take with the personal data, such as collection, registration and storage.

2.1.2 Personal data may only be processed for specified and explicitly stated purposes and may not be subsequently processed for any purpose that goes beyond these purposes. We

delete collected personal data when the purpose of the processing has been completed, unless otherwise described below.

2.2 Websites, communications, and social media

2.2.1 We collect personal data such as name, e-mail address and other information which you voluntarily provide. We also automatically receive and store information from your web browser, such as IP address, cookie information and the pages you visit, to log files on our server. We use the information collected to respond to your requests regarding products and services, to improve the content on our websites and the services and newsletters we provide and to develop anonymous usage statistics.

2.2.2 We also use personal data for direct marketing in accordance with law and market practice. We use the information we collect with regard to how you, as a user, use of the websites so that we can analyse search behaviour and be able to provide you with personalised content. Personal data may also be processed indirectly in connection with the development and administration of Ahlsell's IT systems.

2.2.3 Legal ground: (i) performance of a contract where you request services/resources through the websites and (ii) legitimate interests for other processing activities, such as for the purpose of improving the content of the websites, for statistical and marketing purposes, as well as for security and fraud prevention purposes. See also 7 below on the use of cookies.

2.3 Recruitment

2.3.1 In addition thereto, we process personal data that you have provided to us in your application for employment with a company of the Ahlsell Group for the purpose of administering the application and contact you during the application period. For example, this may concern name, contact details, personal identity number and information in relation to employment history as well as skills, qualifications and cover letter.

2.3.2 Legal ground: (i) performance of a contract where you ask us to review and administer your application and (ii) legitimate interests to administer the current recruitment process, including for future recruitment purposes, as well as for security and fraud prevention purposes.

2.4 Business customers/supplier

2.4.1 We also process personal data that you have provided to us for the purpose of (a) administering the relationship with you in your capacity as signatory or representative of an entity registered as a business customer or supplier with us and (b) sending relevant marketing, invitations and information to the business customer or supplier that you represent. For example, this may concern name, contact details, personal identification number (if the customer/supplier is a sole trader), preferences/interests as well as the history of purchased products and services (for the purpose of providing relevant marketing, invitations and information). The data will be kept until we have been notified that there is a new person and/or representative appointed.

2.4.2 Legal ground: legitimate interests of maintaining the relation with our business partners (business customers/supplier), as well as for security and fraud prevention purposes.

2.5 Use of services/applications for voice commands

2.5.1 When you use a third party service/application for voice commands (a "Voice Service") to communicate with us, our own voice command application (the "Application") will interact with you through the Voice Service for the purpose of responding to your commands, actions and other requests, e.g. to provide requested information on order status.

The service provider of the Voice Service is the data controller in respect of the personal data that is processed in the Voice Service. However, we process the data that we receive from the Voice Service as well as the data that we share with the Voice Service for the purpose of processing and responding to your requests. We also process the data to improve the Application and our services. We encourage you not to provide any data that you do not wish to be processed.

The data that we receive from the Voice Service is kept for as long as required to perform all tasks related to the relevant request.

For information on (i) how the service provider of the Voice Service processes your personal data, and (ii) how to manage the Voice Service, including your account and the data stored in the Voice Service, we refer to the service provider of the Voice Service.

2.5.2 Legal ground: legitimate interest of responding to your requests and improve our services.

3. SECURITY FOR THE PROTECTION OF PERSONAL DATA

3.1 We protect your personal data from unauthorised access, amendment, dissemination or destruction, by implementing appropriate technical and organizational security measures.

4. RESTRICTIONS ON THE DISCLOSURE OF PERSONAL DATA

4.1 We may appoint external partners to perform tasks on our behalf, such as providing IT services or helping with marketing and recruitment, administration of press releases, data analysis or statistics. The performance of these services may mean that our partners, both within and outside the EU/EEA, are able to gain access to your personal data. Companies that process personal data on our behalf must always sign an agreement with us so that we are able to ensure a high level of protection of your personal data even with our partners.

4.2 Special safeguards are taken with regard to partners outside the EU/EEA, such as signing agreements that include the standardized model clauses for data transfers adopted by the EU Commission and which are available on the EU Commission's website.

4.3 We may also disclose your personal data to third parties, for example the police or other public authorities, if it concerns criminal investigations or if we are otherwise required to disclose such data by law or public authority decision. Furthermore, if you use a Voice

Service, we will share data with the provider of the Voice Service, as described in Section 2.5 above. We will not disclose your personal data to any extent other than described in this section.

5. YOUR RIGHTS AND THE RIGHT TO FILE A COMPLAINT

5.1 Under applicable data protection legislation you are entitled, at any time, to request access to the personal data that is processed about you, to have erroneous personal data corrected, to request that we shall stop processing and delete your personal data, to request that the processing of your personal data is restricted, to exercise your right to data portability, to withdraw consent to particular processing (where such consent has been obtained) and to object to the processing of the personal data. In such event, please contact Ahlsell via the contact details listed below. When processing such requests, we may require additional information such as verification of identity or details about the processing. We require this information to process requests and to ensure the security of your data and the data of others.

You are also entitled, at any time, to file a complaint with the relevant supervisory authority if you consider that your personal data has been processed in contravention of applicable data protection legislation.

6. DATA CONTROLLER AND CONTACT DETAILS

6.1 Data controller

6.1.1 Websites, social media and newsletters: The Ahlsell Group company that provides the specific website, social media profile/page or the newsletter is the data controller.

6.1.2 Recruitment: The Ahlsell Group company to which the vacancy relates is the data controller.

6.1.3 Business customers/suppliers: The Ahlsell Group company that has entered into an agreement with the business customer or supplier is the data controller.

6.1.4 Use of the Application: Ahlsell AB.

6.2 Contact details

6.2.1 If you have any questions on how we process your personal data or want information about further contact details for the data controllers above, please contact us by online form or post.

Ahlsell AB
att: Rikard Eriksson
Årstaängsvägen 11, 117 43 Liljeholmen/Stockholm

[Link to our online form for data subjects](#)

6.3 Our websites may sometimes contain links to external websites or services that we do not control. If you follow a link to an external website, you are encouraged to review the

principles for processing of personal data and information about cookies that apply to the website in question.

7. INFORMATION ABOUT COOKIES AND HOW YOU CAN AVOID THEM

7.1 Our use of cookies

7.1.1 We use cookies on our websites. Cookies are small text files that are stored on your device when you browse and use websites or other online services in order, for example, to facilitate certain features such as navigation on the websites.

7.1.2 Certain cookies from third parties are also used on the websites. Such third party cookies are primarily used to improve your user experience, select language, aggregate statistics about the number of visitors to the websites and obtain data about how the websites are being used, although it may in certain cases be used by a third party for its own purposes.

7.1.3 The table* at the end of this External Privacy Notice lists the types of cookies placed on our websites, their function, the purposes for which the data are collected and how long data collected by cookies are kept.

7.2 How to avoid cookies

7.2.1 If you do not accept the use of cookies, your web browser can be set so that it automatically rejects storing of cookies or informs you each time a website requests to store a cookie. Previously stored cookies can also be deleted through the web browser.

7.2.2 If your web browser rejects cookies, this may reduce the functionality of the websites.

* [Table - link will open in new window](#) (PDF)

Last updated: 11 December 2020